

## “All Inclusive” Services for DEV’s Matrices

### Budget Savings and increased Availability!

#### 1 DESCRIPTION OF THIS PROMOTION

An attractive services offering confirms DEV Systemtechnik’s confidence in the quality of its RF distributing matrices. For a period of one year customers based within the European Union benefit from DEV’s Gold Service in the first year of the guarantee period of 24 months, while customers from all other countries enjoy the Silver Service – supposing that the required carrier logistics are available. The Service Packages are free of charge for one year when ordering defined DEV matrices. This corresponds to budget savings up to 25% of the matrix price.

#### 2 DEV MATRICES WHERE THIS PROMOTION CAN BE APPLIED

The offering comprises all 32-based matrices and their multiples from 32x32 up to 256x256 as well as software upgradable matrices of the 32x32 form factor.

#### 3 DESCRIPTION OF THE ALL INCLUSIVE SERVICES “GOLD” AND “SILVER”

##### 3.1 GOLD SERVICE

Ensuring highest system availability, the Gold Service makes it possible to get a replacement product from DEV within 24 hours in case of a defect. DEV covers all costs of handling and shipment. The customer may access the DEV hotline around the clock, 24/7. More Information:

<http://www.dev-systemtechnik.com/en/service-packs---always-on-the-safe-side-51.html>

##### 3.2 SILVER SERVICE

Applying Silver Service, DEV delivers a loan product within five working days. The hotline is available during five working days, ten hours per day, with defined answering time. More Information:

<http://www.dev-systemtechnik.com/en/service-packs---always-on-the-safe-side-51.html>

#### 4 VALIDITY OF THE “ALL INCLUSIVE” PROMOTION PROGRAM

This promotion programme is valid **from 1 January until 31 December 2010..**

Please inform us about your Matrix configuration requirements and we will inform you how you can get the utmost benefit out of the promotion.